FURNITURE SERVICE PLAN

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PLEASE KEEP IN A SAFE PLACE
Proof of Purchase and
"WHAT IS NOT COVERED"
below.

Cover repair or replacement of the Product for any of the causes, or provide coverage for any losses
components that perform to the factory specifications of Your Product. Non-original manufacturer’s
Product is a matching furniture set and all pieces are purchased together and are covered under
the United States, which at the time of purchase included a manufacturer’s original warranty valid
questions about this Service Agreement.

WCPS means the amount You are required to pay for covered repairs
(including any flaws or deficiencies to Your Product that affect the utility of Your Product for
means the failure of Your Product to function as intended
result of the unavailability of replacement parts or matching fabric or leather.
Your furniture Product in its entirety, We will refund up to the original purchase price of Your
Products that do not match the replacement products. This Service Agreement does not cover
Accidental stains caused by:

- Food and beverages;
- Human and pet bodily fluids; or
- Acid, alkaline, or salt stains;
- Paint or varnish; or
- Stains or discolorations that cannot be removed by normal cleaning of Your furniture Product.

WHERE THIS SERVICE AGREEMENT DOES NOT COVER ANY LOSS, REPAIRS, DEFECTS, STAINS OR
RESULTING FROM THE FAILURE OF ANY PRODUCT OR EQUIPMENT OR FROM DELAYS IN
WE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES,
MANUFACTURER’S WARRANTY OR THAT ARE USED IN A MANNER INCONSISTENT WITH THE
MANUFACTURER’S RECOMMENDED MAINTENANCE OR OPERATION/STORAGE
OR DAMAGE OF OR TO AN OPERATING PART OF THE COVERED PRODUCT FROM FAILURE
WARRANTY OR REWORK TO REPAIR DESIGN OR COMPONENT DEFICIENCIES, IMPROPER
OR GENERAL MAINTENANCE AND CLEANING; (N) CLEANINGS OR ANY REPAIR COVERED BY

Other causes of damage or accidental damage.

5. Repair Authorization. You must contact the Administrator at 1-877-456-9643 to obtain a repair authorization number.

6. Your obligations. If You need to file a claim under this Service Agreement,

7. Our obligations. We will be responsible for all costs incurred in repairing or replacing the Product.

8. Reimbursement of repair costs. If You receive authorization for repair of the Product, We will reimburse You for all costs incurred in repairing the Product, including the reasonable cost of labor.

9. Transfer of Service Agreement. If the Product is transferred to a new owner, You may transfer this Service Agreement to the new owner of the Product.

10. Governing Law. This Service Agreement is governed by the laws of the State of Delaware.

Please refer to the Administrator for the full terms of this Service Agreement.

Thank You for Your recent purchase of the Preferred Furniture Service Agreement. If You have any
questions about this Service Agreement, Please contact the Administrator if You have any

This Service Agreement does not cover

- Breakage of frames, springs, sleeper mechanisms, reclining mechanisms, heating

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6. Your obligations. If You need to file a claim under this Service Agreement,
Accidental damage caused by:
- Food and beverages
- Nail polish and nail polish remover stains or damage
- Felt-tip pens, or permanent markers
- Patches, rips and burns
- Breakage of frames, springs, sleeper mechanisms, reclining and vibrating mechanisms.

Coverage for case goods and other soft furniture includes:
- Accidental damage caused by:
  - Food and beverages
  - Nail polish and nail polish remover stains or damage
  - Felt-tip pens, or permanent markers
  - Patches, rips and burns
  - Breakage of frames, springs, sleeper mechanisms, reclining and vibrating mechanisms.

Transfers:
- This Service Agreement is not transferable.
- Coverage period shall not exceed the original contract expiration date.
- This Service Agreement is not renewable.
- This Service Agreement is not transferable.

Recoverability:
- This Service Agreement is not transferable.

Renewability:
- This Service Agreement is not transferable.

CANCELLATION:
- You may cancel this Service Agreement if the covered Product is sold, lost, stolen, or destroyed.
- If You decide to cancel Your Service Agreement, and cancellation is for any reason, including, but not limited to, the Product covered under this Service Agreement being sold, lost, stolen, or destroyed.
- If You request cancellation of this Service Agreement within thirty (30) days of the purchase date of the Service Agreement and the refund is not paid or credited within forty-five (45) days after return of the Service Agreement to the provider. You may apply for cancellation of the Service Agreement for any other reason, We shall mail a written notice to You at Your last known address at least thirty (30) days after return of the Service Agreement. If We cancel this Service Agreement, We shall mail a written notice to You at Your last known address at least thirty (30) days after return of the Service Agreement to the provider. You may apply for cancellation of the Service Agreement for any other reason, We shall mail a written notice to You at Your last known address at least ten (10) days before cancellation. If We cancel this Service Agreement, We shall mail a written notice to You at Your last known address at least twenty-one (21) days prior to cancellation.

If We cancel this Service Agreement, We shall mail a written notice to You at Your last known address at least thirty (30) days after return of the Service Agreement.