

Replacement Plan Coverage*

- **Two Year Replacement Plan Coverage**
One-time product replacement for failed covered products that experience a breakdown – no service necessary!
- **In-Store Exchange**
For your convenience.
- **Transferable**
Coverage is transferable if the product is sold or given as a gift.

Notebook/Laptop Premium Service Plan*

Date of Purchase Coverage includes:

- **Power Surge Protection**
- **Convenient Three Way Shipping**
- **One Time Battery Replacement**

Notebook/Laptop Premium Service Plan Plus ADH*

All the same benefits of the Notebook Premium Service Plan plus:

- **Accidental Damage from Handling (ADH)**
In the normal and customary use of products, damages can occur. ADH covers your notebook from mishaps such as spills, drops, falls, and broken screens.

SmartPhone Premium Service Plan*

Date of Purchase Coverage includes:

- **One Time Battery Replacement**
- **Accidental Damage from Handling (ADH)**
In the normal and customary use of products, damages can occur. ADH covers your smartphone from mishaps such as spills, drops, falls, and broken screens.

Repair Plan Coverage*

- **100% Coverage on Parts & Labor**
Covers mechanical and electrical breakdowns – even those due to normal wear and tear.
- **No Deductibles**
No hidden charges or fees.
- **In-Home Service†**
Professional service technicians to repair your product in the comfort of your home.
- **No Lemon Guarantee**
If your covered product requires more than three (3) repairs for the same defect, we'll replace it.
- **Up to 10 years of Coverage on Major Components for Selected Items**
Includes major products, such as home appliances, consumer electronics, etc.
- **One Time Bulb Replacement**
Available for DLP Televisions

Date of Purchase Coverage includes:

- **Accidental Damage from Handling (ADH)**
In the normal and customary use of products damages can occur. ADH covers your notebook, cameras, camcorders and select products from breakdowns due to drops, spills, cracked lenses and screens.
- **Power Surge Protection***
Breakdowns resulting from power surges are covered. Manufacturer's warranties do not offer this protection.
- **Food Spoilage**
In the event that your refrigerator or freezer fails to cool, due to functional part failure, you may qualify for up to \$250 toward your food loss replacement.
- **Transferable**
Coverage is transferable if the product is sold or if given as a gift. At no extra charge.
- **Laundry Credit (washers & dryers only)**
Up to a \$25 reimbursement for laundry services.

Customer Service You Can Count On

In the event your product experiences a breakdown, our Customer Service Representatives are available to assist you seven (7) days per week.

We will quickly assess the breakdown and determine which of the following services you require:

- **In home** – Someone will come to your home to repair your product.*
- **Carry-in** – We will refer you to the nearest authorized service center from our network of over 25,000 servicers nationwide or return your product to an hhgregg location for convenient pick-up.
- **Pre-paid shipping** – We provide you with a pre-paid shipping label for products that require shipment for service.

Call Toll-Free:
1-877-456-9643



*Protect Your Purchase
With Peace-Of-Mind Coverage!*

Administered by:



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premium service plan



hhgregg
appliances & electronics

*Enhanced Coverage
that Goes Above & Beyond the
Manufacturer's "Limited" Warranty*

Why Purchase A Premium Service Plan?

- ✓ **Saves You Money**
 - Protect against future untimely and costly repairs or replacements
 - No deductible, hidden charges or out-of-pocket expenses
 - Pays 100% parts and labor
- ✓ **Saves You Time**
 - Provides fast, quality service
 - Convenient replacements when required
 - Nationwide network of authorized service providers
- ✓ **Ease of Service**
 - Toll-free customer service line to serve your needs
 - Eliminates concerns about finding a reputable service center
 - A replacement product is provided if product cannot be repaired
- ✓ **Flexibility**
 - Some Plans may be renewed
 - Plans may be transferred to a new owner when a product is sold



Cashier – Attach receipt here

Filing a Claim:

It's simple to make a claim...

Call toll free: 1-877-456-9643 and our Professional Customer Service Representatives will be happy to assist you.

Have your sales receipt available in case we need additional information.

Frequently Asked Questions:

	Replacement Plans	Repair / ADH Plans
Will I have to pay a deductible?	There are no deductibles or hidden charges or fees.	There are no deductibles or hidden charges or fees.
If I sell my covered item, is the Protection Plan transferable?	Yes, all Premium Protection Plans are transferable at no additional cost to you or the new owner.	Yes, all Premium Protection Plans are transferable at no additional cost to you or the new owner.
What is covered with my Plan?	A one time replacement, up to the original product purchase price. We will replace the product with a new, rebuilt or refurbished product of equal or similar features & functionality or, reimburse for replacement.	100% of the Parts and Labor on Repair on ADH plans*. If the product is not repairable, we will replace the product with a new, rebuilt or refurbished product of equal or similar features and functionality or, reimburse for replacement.
Do I need to register my Plan?	No, these Plans are automatically registered when purchased.	No, these Plans are automatically registered when purchased.
When does coverage begin?	Coverage begins on the date of purchase	ADH coverage begins on the date of purchase.

* Limitations and exclusions apply. See terms and conditions for full plan details.

† It may be necessary to remove product from the home to complete some repairs.

Enhanced Coverage that Goes Above & Beyond the Manufacturer's "Limited" Warranty

For more information Visit: www.hhgregg.com

